## We are open and providing all routine, emergency, and urgent care procedures

As we all continue facing an ever-changing environment, we want to assure you that we are more dedicated than ever to providing you with the best dental care possible under the safest conditions. We want to share with you our practice updates as directed by our state health department, CDC, and the ADA.

As always, our office continues to follow **Enhanced Infection Control Protocol** per CDC and ADA guidelines. And to help ensure your safety and the safety of our dental team during the Covid-19 outbreak we are doing the following:

- -No more than 2 persons at a time in our reception room.
- -Texting/calling you in your car in the parking lot if you wish to stay in your car until your appointment time.
  - -Infrared/touchless thermometer availability
  - -A Hepa Filter Air Purifier stationed in the operatories
  - -Proper and effective PPE worn by the doctor and assistant
  - -High suction for all dental procedures
- -A protocol of 20 second hand sanitizing and 20 second oral rinsing with an oral antiseptic by the patient before seated in the operatory.
- -Proper disinfection of each operatory between patients. We have added 10 minutes to each patient's appointment time to do this important procedure adequately and up to standards.
  - Continual inspection and disinfection of the Reception room and washroom throughout the day.

And as you strive to stay safe throughout your day – we hope you are caring for your smile by Brushing 2 times per day, Cleaning in between your teeth with Floss, Waterpik, Interdental brushes or Picks and Swishing with an Oral Rinse like Listerine.

## Once these masks are off, we want your smile to be big and bright and healthy!!

We **will** get through this crazy time **together**. Our wish for you and your families is health -and we will all continue to **SMILE together** very soon.

Thank you,

Mark Niekrasz, DDS

Michael Donovan, DDS

J. Harlan Rosen, DDS

And Our Dental Team